

Leadership Systems and Processes – Assessment Questions	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
Is the business strategy clearly documented and understood by people in the business?	1	2	3	4	5
Are the business's goals reviewed periodically (e.g. monthly) to determine if they are being achieved?	1	2	3	4	5
Has the business created goals that are specific, realistic, time based and in line with its value proposition?	1	2	3	4	5
Are the key performance indicators in line with goals and communicated and reviewed regularly with people in the business?	1	2	3	4	5
Are all owner and key person succession and exit strategies well documented and up-to-date within the business?	1	2	3	4	5